

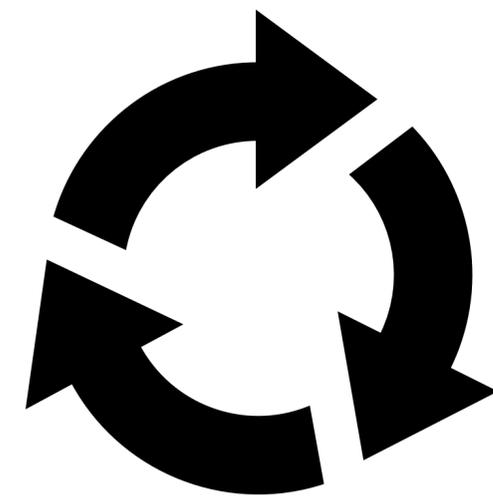


**Indian Valley
Dental Associates**
Dr. Marc Lipkin and Dr. Spencer Grossman

Covid-19 and Your Appointment

The More Things Change...

The more they stay the same!



- Our community has been through a lot over the last few months, and all of us are looking forward to returning to our normal habits.
- Until we are all back to normal, however, you may see some changes when it is time for your next appointment. We've made these changes to help protect our patients and staff.
- While some things may have changed, one thing has remained the same: ***our commitment to your health and safety.***

Scheduling Your Appointment

Social Distancing



- Over the last few months, we have had to postpone almost 1000 of our patient's appointments. We are eager to get everyone rescheduled!
- Appointments will be managed to allow for social distancing between patients.
 - Allowing greater time between appointments may mean that you are offered fewer options when scheduling.
 - Additionally, we are working to minimize the number of people in the reception area at one time. Please plan to come alone or with only those who are essential to your time at the office.
- We truly appreciate everyone's continued patience and understanding as we work toward return to our normal schedule.

Preparing for your Appointment

COVID-19 Pre Screening Questionnaire



- Prior to your appointment, you will need to complete a series of screening questions to help identify potential signs and symptoms of COVID-19 infection.
- You will find a link to this screening form in your confirmation emails and texts. It will be submitted digitally back to us once it is completed.
- Additionally, we can complete the form verbally over the phone upon confirmation.
- Please note that you will be asked these same questions again when you arrive to the office.

Arriving for your Appointment

Screening



- When you reach the parking lot, we are asking that you stay in your vehicle and call the office to let us know that you have arrived.
- Asked the COVID-19 screening questions.
- If your answers do not warrant further investigation, you will be invited up to the office for your appointment.
- For your convenience, we will also take credit card information to help facilitate non-contact payments,

Arriving for your Appointment

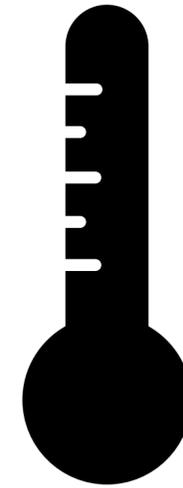
Face masks



- You will need to be wearing at least a cloth face mask to enter the building.
- That mask will be worn until you are seated in the treatment room.
- If you do not have a mask please let us know when you arrive and one will be provided.

Arriving for your Appointment

Knock Knock...



- The door to our suite will be locked. Please knock when you arrive to let us know you are there.
- You will be greeted at the door by one of our team members.
 - Any important health history or insurance updates will be done verbally.
 - At this time, your temperature will be taken with an infrared non touch thermometer.
 - Patients whose temperature registers above 99.5 degrees will be asked to reschedule their appointment.

Treatment

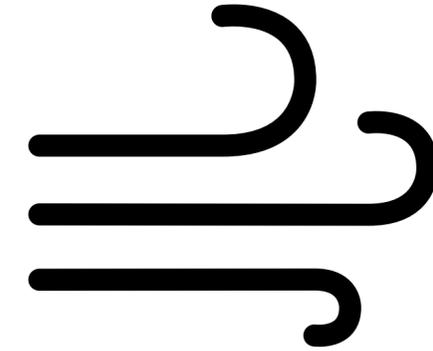
Personal Protective Equipment

- Our clinical team will be wearing supplemental Personal Protective Equipment.
- In addition to our masks and goggles, we will be wearing face shields and gowns.



Treatment

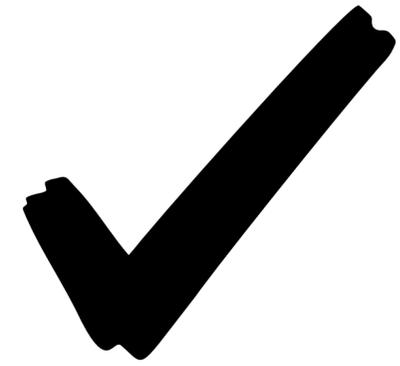
Aerosols



- Among the most effective ways for us to manage risk of COVID-19 transmission is to limit the amount of aerosols produced during your care.
- In all cases we will be employing the lowest aerosol generating options when providing treatment.
 - Hygienist will avoid use of the water scalers and polishing cups.
 - Doctors may use a rubber dam to isolate your teeth while they are restored.
 - Extra suction and air purifiers.

Checking Out / Scheduling

The end of your appointment



- At the completion of your appointment, you will be asked to put on your mask.
- Payments and other arrangements will be made at the front desk.
- Practice Social Distancing.
- Plexiglas barriers may be present.

Thank You / Questions



- Please do not hesitate to contact the office with any questions or concerns.
- Check our Facebook page and website for details and updates.
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